

6. Is your complaint about an ongoing court case? Yes No
If yes, when is the date of your next hearing?

7. What is the general nature of your complaint? (Check more than one if appropriate)

- | | |
|--|---|
| <input type="checkbox"/> Delay | <input type="checkbox"/> Not keeping you informed of progress on your case |
| <input type="checkbox"/> Failing to answer letters and telephone calls | <input type="checkbox"/> Giving bad advice or failing to complete work properly |
| <input type="checkbox"/> Refusing to return your files, papers | <input type="checkbox"/> Not following instructions |
| <input type="checkbox"/> Not accounting for your money | <input type="checkbox"/> Other (please specify) : _____ |

8. Please describe the complaint in your own words or outline the nature of your complaint :
(use a separate sheet of paper, if needed, and attach to this form)

9. Is the matter finished? Yes No
If yes, when? _____

If no, why?

10. Have you tried to discuss your complaint with your lawyer? Yes No
If yes, what was the result?

11. What do you hope to see happen as a result of your complaint?

In order that we may assist you with your complaint, you may be requested to provide us with any documentation that we feel is required to support your complaint allegations. If you are forwarding documentation please do not send originals. Please mail your supporting documentation to:

Barreau du Québec, Bureau du Syndic

Montréal : 445, boul. Saint-Laurent, Montréal (QC), H2Y 3T8

Québec : 76, rue Saint-Paul, Québec (QC), G1K 3V9

Or fax our office at 514-954-3478

Or include to an e-mail sent to : greffe.discipline@barreau.qc.ca

To reach us : telephone : 514-954-3400, ext. 3657

Or Toll free : 1-800-361-8495, ext. 3657

Date : _____ Signature : _____